

Privacy Policy

In compliance with Regulation (EU) 2016/679 of 27 April 2016 (GDPR) and Organic Law 3/2018 of 5 December on the Protection of Personal Data and the guarantee of digital rights (LOPDGDD), UROCAT HEALTH SERVICES SLP informs users about the processing of personal data collected through this Website.

1. Data Controller

- Company name: UROCAT HEALTH SERVICES SLP
- Registered address: Paris 207, 3-1, 08008 Barcelona, Spain
- Tax ID: B70999958
- Telephone: 651920220
- Email: urocat@urocat.cat
- Registration details: Volume / I.R.U.S.1000421042549, Folio 1, Sheet B 615898

UROCAT HEALTH SERVICES SLP is responsible for processing the personal data collected from users, carrying out its business activities in accordance with the criteria and limitations established by the GDPR.

2. Purpose of processing

Personal data provided through the Website contact forms, as well as data provided within the framework of the relationship with UROCAT HEALTH SERVICES SLP, will be incorporated into a file under its responsibility for the purpose of:

- Managing enquiries and communications received.
- Maintaining contractual and/or commercial relationships.
- Providing contracted services.
- Informing about news and services of UROCAT HEALTH SERVICES SLP (where the user has given their explicit consent).
- Improving the browsing experience and carrying out statistical analysis of Website usage.

The user undertakes to provide accurate and up-to-date data. Any falsehood or inaccuracy in the information provided shall be the user's responsibility.

3. Data retention periods

Data shall be retained for as long as there is a mutual interest in maintaining the purpose of the processing. When data is no longer necessary, it shall be deleted by applying appropriate security measures to ensure pseudonymisation or complete destruction.

4. Legal basis for processing

The legal basis for processing your data is:

- The User's explicit consent.
- The performance of a contract or pre-contractual measures.

- Compliance with legal obligations.
- The legitimate interest of UROCAT HEALTH SERVICES SLP in ensuring the security and quality of the Website.

5. Recipients

Personal data will only be accessible to administrators, collaborators or authorised personnel who require it for the performance of their duties.

Where it is necessary to outsource processing to third parties, UROCAT HEALTH SERVICES SLP will select only service providers that offer sufficient guarantees of GDPR compliance, through appropriate data processing agreements.

6. International data transfers and use of third-party tools

The Website uses third-party services that may involve international data transfers, such as:

- Google Analytics 4, Google Tag Manager and Google Ads (Google Ireland Limited / Google LLC). Privacy Policy.
- Meta Ads (Facebook Pixel and Conversions API). Privacy Policy.
- LinkedIn Insight Tag. Privacy Policy.

These providers may process data outside the European Economic Area, applying standard contractual clauses or other adequacy mechanisms recognised by the European Commission.

7. User rights

The User has the right to obtain confirmation as to whether UROCAT HEALTH SERVICES SLP processes their personal data. In particular, the User may exercise the following rights:

- Access to their data.
- Rectification of inaccurate data.
- Erasure of data when it is no longer necessary.
- Restriction of processing in certain circumstances.
- Objection to processing for reasons relating to their particular situation.
- Data portability in a structured format.

These rights may be exercised by sending a written request to the contact details indicated in section 1, accompanied by a copy of a valid identification document (ID card, passport or equivalent).

8. Complaint to the supervisory authority

If you believe that your rights have not been adequately addressed, you may lodge a complaint with the Spanish Data Protection Agency (AEPD): <https://www.aepd.es>.

9. Security measures

UROCAT HEALTH SERVICES SLP has implemented appropriate technical and organisational measures to ensure the security of the personal data processed, preventing its alteration, loss, unauthorised access or improper processing, in accordance with Article 32 of the GDPR.

10. Changes to the Privacy Policy

UROCAT HEALTH SERVICES SLP may modify this Privacy Policy at any time. Significant changes will be notified to Users in advance so that they may accept them or exercise their rights before they become applicable.

September 2025